

(COPY)

Fogle's Septic Clean, Inc.
580 Obrecht Road
Sykesville, MD 21784
410-795-5670

WORK ORDER

Date	10/4/2012
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JOB LOCATION

JOHN TROLINGER
8453 FREDERICK RD
ELLICOTT CITY, MD 21043

Name / Address

JOHN TROLINGER
8453 FREDERICK RD
ELLICOTT CITY, MD 21043

Customer Phone	410 465-3695
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A finance charge of 1.5% will be charged monthly on unpaid balances. And any actual and reasonable collection fees may be added if delinquent. There is a \$25 fee for a returned check.

We are not responsible for your cleanout cap if we break it when we remove it. We are not responsible for any damages to your driveway.

Description	Qty	Cost	Total
PUMP SEPTIC TANK - RIGHT SIDE OK TO USE D/W C.O.D. <div data-bbox="203 1333 613 1459" style="border: 1px solid black; padding: 5px; width: fit-content;">TO ENSURE PROPER CLEANING, FOGLE'S SEPTIC RECOMMENDS PUMPING FROM THE MANHOLE AND NOT THE 6" CLEANOUT</div>		240.00	240.00
Thank you for your business.		Total	\$240.00

Customer Signature _____

FILE INQUIRY NOTES

DATE	RESULTS OF REVIEW FOR FILE
4/10/13	<p>sv- I met Ben Tralinger and his brother at the property. They informed me that the back-up coming out out the clean-out pipe through ^{from} the sump pit was due to tree roots in the line past the clean-out. They had the line cleared and the back-up no longer occurs. He tripped the sump pump and I observed no back-ups. They showed me the tank and a diagram of the system. The toilets run to a line connected to the septic tank and go out to a trench. The rest of the plumbing runs to the sump pit and go out a line connected to a very very small pit that (~ 10 g) that goes out to a trench. It was unclear whether both tanks go to the same trench or separate trenches. The septic tank level was at the invert out pipe. Ben told me they pumped it out and unclogged the line out and it has not overflowed since. I could not see any surface evidence of trench failure on the location of the trench(s). I did observe a small puddle of standing water ~ 10' downhill from the likely trench location. I told them I would like to come back to dye test the tank and see if the dyed water daylight. gw</p>
2/7/13	<p>(sv) I met Ben and dumped dye in the septic tank. The level was still at the invert out. I returned ~ 3 hours later and did not observe dye in the water puddle. gw</p>
2/8/13	<p>(sv) I met Ben and still observed no dye. gw</p>
2/11/13	<p>(sv) I met Ben and still observed no dye. I told him that there is no evidence</p>

FILE INQUIRY NOTES

DATE	RESULTS OF REVIEW FOR FILE
2/11/13 cont'd.	evidence of failure, so we will record the
	NOV. I told him that if the system does fail in the future
	we would have to order a connection at that time. I
	recommended that he reroute the plumbing to the septic tank
	and send only the groundwater from the sump pit to either the
	existing small pit or trench or it could go to surface drainage if
	it is only groundwater and does not impact neighbor's yard.

Burgemeister-Bell, Inc.

PLUMBING & UTILITY CONTRACTORS

10331 SOUTH DOLFIELD ROAD

OWINGS MILLS, MARYLAND 21117-3583

E-MAIL: info@burgemeister-bell.com

WEB SITE: www.burgemeister-bell.com

410-363-0880
FAX: 410-363-0883

December 14, 2012

Ben Trolinger
8453 Frederick Road
Ellicott City, Maryland 21043

Re: 8453 Frederick Road

Dear Sir:

Submitted below is our proposal to install private sewer line at the above referenced address.

Install approximately 300 LF of 4" PVC sewer line with cleanouts every 75 ft. from public connection to back of house.

Abandon existing septic tank and reroute sewer in basement to go out back of house.

Septic tank to be pumped out by others, (Burgemeister-Bell, Inc. will need a copy of the receipt from the company you use, to give to Howard County.)

Total - \$25,050.00

NOT INCLUDED

Permit fees and expenses
Sewer service charges
Pumping of septic tank

County area or connection charged
Stone

PAYMENT SCHEDULE:

Deposit to be mailed in with signed proposal.	\$ 4,000.00
Balance due upon completion of job.	\$21,050.00

All excavation to be open cut to angle of repose to comply with the OSHA Safety Code. If it becomes necessary to shore ditch, there will be an additional charge. If utility lines (gas, electric and/or telephone) are in the way for this angle of repose, there will be an additional charge to work around them. We will not be responsible for any damages done to utility lines that are installed before our utilities. We will not be responsible for tamping or puddling any ditches or removing excess dirt from property.

All work to be done in accordance with the Howard County Plumbing Code and Regulations.



7

Re: 8453 Frederick Road

Any unforeseen objects, obstruction and/or rock encountered will be removed or repaired at an additional cost to this contract.

If our material costs increase by more than 5% from our suppliers, the increase over 5% will be passed on to the buyer of this contract.

Bills due when rendered. A service charge of 1 1/2% per month (annual rate of 18%) will apply to unpaid balances over thirty (30) days from date of invoice. Buyer agrees to pay cost of collection including court costs and attorney's fees of 30% of the balance of the account due.

Sincerely,

BURGEMEISTER-BELL, INC.



Arthur I. Bell, III
President

ALB:jld
z/bell/bidjob6000/Frederick Rd.,8453

Date: _____ Acceptance: _____
If accepted, please return one copy signed.

Burgemeister-Bell, Inc.

PLUMBING & UTILITY CONTRACTORS

10381 SOUTH DOLFIELD ROAD

OWINGS MILLS, MARYLAND 21117-3583

E-MAIL: info@burgemeister-bell.com

WEB SITE: www.burgemeister-bell.com

410-363-0880

FAX: 410-363-0883

December 14, 2012

Ben Trolinger
8453 Frederick Road
Ellicott City, Maryland 21043

Re: 8453 Frederick Road

Dear Sir:

Submitted below is our proposal to install public sewer house connection at the above referenced address, as per drawings as per site meeting:

Install one (1) 4" sewer house connection to existing sewer in Hill Road. **Total - \$6,800.00**

NOT INCLUDED

- Engineering certificate or stake out
- Sewer area or connection charges
- Contingent items
- Borrow for unsuitable material for backfill
- State roads permit and or requirements of permit
- Property corners stake out
- Sewer service charges
- County area or connection charges
- Street cut permits
- Removal and/or replacing concrete, i.e.: streets, sidewalks, curbs or gutters, etc.
- Permit fees
- Milling and overlay
- Bracing of utility poles

CONTINGENT ITEM

Borrow for backfill	\$60.00 per cubic yard
Select fill	\$70.00 per cubic yard

PAYMENT SCHEDULE

Due As Deposit (to be sent with signed contract)	\$1,000.00
Due Upon Completion	\$5,800.00

Pricing based on receiving an acceptance for all items quoted. Should the scope of work change, we reserve the option to revise the proposal.



Re: 8453 Frederick Road

Permanent trench repair is covered by the scope of this contract, asphalt will be installed 6" thick. Any deeper permanent trench repair required will be done at an additional cost.

Removal and/or replacing concrete, i.e.: streets, sidewalks, curbs or gutters, etc. will be done at an additional cost.

Above price based on tapping either ductile or cast iron water main.

All work to be done during regular work hours, unless otherwise specified.

All work covered by the scope of this contract to be done in accordance with the Howard County Code and Regulations.

If our material costs increase by more than 5% from our suppliers, the increase over 5% will be passed onto the buyer of this contract.


Any unforeseen objects, obstructions, and/or rock encountered will be removed or repaired at an additional cost to this contract.

These prices will hold for one (1) month after which time they are subject to revision.

Bills due when rendered. A service charge of 1 1/2% per month (annual rate of 18%) will apply to unpaid balances over thirty (30) days from date of invoice. Buyer agrees to pay cost of collection including court costs and attorney's fees of 30% of the balance of the account due.

Sincerely,

BURGEMEISTER-BELL, INC.



Arthur I. Bell, III
President

AIB/jld
z/bell/bidjob6000/Public Frederick Rd.,8453

Date: _____ Acceptance: _____
If accepted, please return copy signed and keep original.

Notice of Appeal

Board of Environmental Health
7178 Columbia Gateway Dr
Columbia, MD 21046

To the Executive Secretary:

On September 26, 2012 some men from the Dept. of Utilities conducted a dye test on the septic system on my property at 8453 Frederick Rd in Ellicott City. According to them there was a problem, although I have not seen any official report to that effect. If there was a problem at that time, there certainly is not one now.

Some time later I received a letter from the health department saying I have to connect my home to the public sewer system.

I do not believe I should have to connect to the public sewer system. I am an eighty eight year old widow living on a fixed income. Connecting to the public sewer would be a severe financial hardship for me.

According to Sec. 3.802 of the county code, connection to the public sewer is required where it is legally and economically available. I would argue that it is NOT economically available to me. The closest public sewer connection is hundreds of feet away and as much as fifty or more lower than my property. I would submit that these circumstances are unusual and would definitely constitute an extraordinary hardship.

According to Sec. 3.803 of the code, the county can grant a waiver of the regula-

Notice of Appeal

tion to connect in case of hardship as long as the waiver does not lessen the health or environmental requirements of the code.

I hope you will give fair consideration to my situation. I have faithfully paid taxes and been a good citizen of Howard County since 1953.

Sincerely,

Jane G. Trolinger
Jane G. Trolinger
8453 Frederick
Ellicott City, MD 21043

31 October 2012

RENTALS • SEPTIC SYSTEMS • SEWER AND WATER
NEW AND REPAIRS

South Carroll Backhoe, Inc.
DONALD C. SCHISSLER

TEL: 410.875-4197
FAX: 410.875-0326

4410 SALEM BOTTOM RD.
WESTMINSTER, MD 21157

Re: 8453 Frederick Rd.

Estimate for public sewer connection from 8453
Frederick Rd to sewer line on Hill Street.

Install sewer line

Make necessary changes to plumbing in dwelling
to connect to new sewer line

Run new water supply (current supply is in path
of proposed sewer line)

Estimate does not include title search of
easement through which lines will be run

Estimate does not include survey of above
mentioned easement

Estimate does not include traffic control on
Hill Street or permanent street repair on Hill
Street

Estimate does not include rock charges

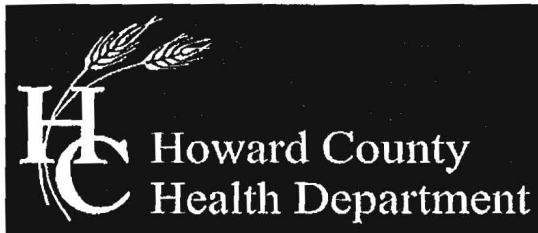
Total \$27,500*

Estimate given was not in writing and is to the
best of my recollections and notes in
conversation with

Don Schissler, South Carroll Backhoe

410-875-4197

BEN TROLINGER / FOR
JANE TROLINGER
8453 FREDERICK RD
ELLCOTT CITY MD 21043



Bureau of Environmental Health
7178 Columbia Gateway Drive, Columbia, MD 21046-2147
Main: 410-313-2640 | Fax: 410-313-2648
TDD 410-313-2323 | Toll Free 1-866-313-6300
www.hchealth.org
Facebook: www.facebook.com/hocohealth
Twitter: HowardCoHealthDep

Maura J. Rossman, M.D., Health Officer

May 6, 2013

Jane Trolinger
8453 Frederick Road
Ellicott City, MD 21043

RE: Notice of Violation

Dear Ms. Trolinger:

On October 16, 2012, this Department issued you a Notice of Violation for a failing septic system and greywater discharge on your property at 8453 Frederick Road. During several subsequent site visits on January 10, 2013, February 7, 2013, February 8, 2013, and February 11, 2013, I observed the septic system to be operating without discharging sewage to the ground surface. Furthermore, I observed the greywater discharge from the cleanout pipe near the house to have been eliminated. As a result, the Howard County Health Department has determined that all violations listed in the Notice of Violation have been corrected and **no further action is required of you at this time.**

Please be advised that any future septic system failures must be reported to this Department and a connection to the public sewer system may be required at that time. If you have any questions regarding this letter, please contact me at 410-313-4261. Thank you.

A handwritten signature in black ink, appearing to read 'Jeff Williams', is written over a horizontal line. The signature is fluid and cursive.

Jeff Williams
Program Supervisor, Well & Septic Program



Bureau of Environmental Health

7178 Columbia Gateway Drive, Columbia, MD 21046-2147

Main: 410-313-2640 | Fax: 410-313-2648

TDD 410-313-2323 | Toll Free 1-866-313-6300

www.hchealth.org

Facebook: www.facebook.com/hocohealth

Twitter: HowardCoHealthDep

Maura J. Rossman, M.D., Acting Health Officer

October 16, 2012

Ms. Jane Trolinger
8453 Frederick Road
Ellicott City, MD 21043

**RE: NOTICE OF VIOLATION /
ORDER TO CONNECT TO PUBLIC SEWER**
8453 Frederick Road
Tax Map 251, Parcel 166

Dear Ms. Trolinger,

On September 21, 2012, Howard County Utilities contacted our office reporting a failing septic system and graywater discharge on your property. Utilities confirmed the septic failure by requesting that a dye pack be flushed down your toilet, which resulted in dyed septic water seeping out from the lid of your septic holding pit. On October 11, 2012, a scheduled assessment of your septic system was conducted by our office. At that time, we did not observe any overflow or pooling of septic effluent on your property, presumably because the holding pit had been pumped out by Fogle's Septic on October 4, 2012. However, we did observe a graywater discharge originating from the 3ft high pipe alongside the rear of your home when the graywater/sump pump holding tank in the basement was engaged. This improper disposal of graywater is a violation of **Howard County Code 3.804(a)(1)**.

Based on the investigations by the Department of Public Works and this Department, the system is in a state of failure. While having the tank pumped has temporarily alleviated the nuisance condition of sewage discharging to the ground surface, it did not correct the source of the failure and will not prevent continued failure.

Under Howard County Code 12.110, overflowing sewage is considered an environmental nuisance and threat to public health. Under Howard County Code 3.804(a)(1), all domestic sewage (including graywater) shall be disposed of by an approved method.

Therefore, pursuant to provisions of Section 12.105 as amended by County Council Bill 32-202, you are hereby **ORDERED** to apply for the necessary permits to begin the process for connection to the public sewer system within 30 days from the date of this letter. Barring any unusual processing delays or extreme weather conditions, connection to the public sewer shall occur within 60 days of the date that an emergency sewer extension is completed. For additional assistance, try contacting the Department of Planning and Zoning, Mr. Steve Rolls, at (410) 313-4392 for permitting concerns. Also, try contacting the Well & Septic Program, Mr. Jeff Williams, at 410-313-1771 to receive potential financial assistance information with the Bay Restoration Fund from the state of Maryland.



Bureau of Environmental Health
7178 Columbia Gateway Drive, Columbia, MD 21046-2147
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Maura J. Rossman, M.D., Acting Health Officer

Ms. Jane Trolinger

Page 2

October 16, 2012

**NOTICE OF VIOLATION /
ORDER TO CONNECT TO PUBLIC SEWER**

As the property owner, you are responsible for maintaining the septic system to assure that the overflow of sewage onto the soil surface does not re-occur. This means that the septic tank may need to be emptied periodically by a licensed liquid waste hauler to prevent overflows until connection to public sewer has been completed. Upon connection to public sewer, the septic tank is to be properly abandoned by pumping the remaining wastewater, removing or crushing the cover and, filling the void with clean earth materials.

This decision may be appealed to the Board of Health. If you choose to appeal, you shall file a written request to the executive secretary of the Board of Health (at the address above) within fifteen (15) days of receipt of this order. Be advised that the Health Department has right-of-entry to conduct inspections of your septic system. Failure to comply with the full content of this order shall be grounds for enforcement action(s) as set forth in Section 12.110 of the Howard County Code.

If you have any questions, you may contact me at 410-313-2774 or kcook@howardcountymd.gov.

Sincerely,

A handwritten signature in black ink, appearing to read 'Kathleen Cook', written over a white background.

Kathleen Cook, R. S.
Community Hygiene Program

Copy: Steve Rolls, Department of Planning and Zoning
Jeff Williams, Well & Septic Program
Ramar Martin, Community Hygiene Program

house to the public sewer. They are in the \$30,000 range. I am still working on getting bids from Fogle's and from Utilities Unlimited.

Maybe we could set up a time to meet at the house so you can see that the system is working properly- we have a drawing that indicates where the drainfield is.

Ben Trolinger

From: "Jeffrey Williams" <jewilliams@howardcountymd.gov>
To: bt8209@comcast.net
Sent: Tuesday, December 4, 2012 10:53:28 AM
Subject: RE: 8453 Frederick Rd septic system

Thanks. We would like to get those bids and the septic receipt when you have them. At that point, if you are still not having any trouble with the septic system, we can come out and evaluate it before we move forward with anything else. One thing we would need for that is an idea of the system, especially where the drainfield is located. So, if you have any knowledge or documents on that, it would greatly help our evaluation. Thanks for your cooperation on this.

Jeff

From: bt8209@comcast.net [mailto:bt8209@comcast.net]
Sent: Tuesday, December 04, 2012 10:38 AM
To: Williams, Jeffrey
Subject: Re: 8453 Frederick Rd septic system

Hello Mr. Williams,

Thanks for emailing me and for attaching the copy of the most recent letter sent to my Mom by your department. Mom may have gotten it in the mail and does not recall it. I will send you a copy of the receipt from the septic company as soon as I can. I spoke to Real Estate Services about the ownership of the right of way running from Mom's property to Hill Street. They say they don't know who owns it and that Mom would have to have a survey and an attorney to determine ownership. That does not make sense to me. She certainly does not have the money for that.

The ballpark bids I have gotten so far from two different contractors to connect are thirty thousand dollars and up. I am awaiting more concrete figures from them and visits/estimates from two more contractors.

Thanks,
Ben Trolinger

From: "Jeffrey Williams" <jewilliams@howardcountymd.gov>
To: bt8209@comcast.net
Cc: "Kathleen Cook" <kcook@howardcountymd.gov>, "Ramar Martin" <rmartin@howardcountymd.gov>
Sent: Monday, December 3, 2012 11:51:08 AM
Subject: 8453 Frederick Rd septic system

Hello Mr Trolling. Sorry for the delay in sending this email. The letter sent by the Board of Health is very simple, basically indicating that the Health Dept. will discuss further details of the appeal prior to any hearing. The Health Dept. response indicated in the letter was the information I gave you in our phone conversation. We determined the system was failing based on the tank overflow. We issued the order to connect based on the availability of public sewer in Hill Street.

Williams, Jeffrey

From: Williams, Jeffrey
Sent: Tuesday, February 05, 2013 10:58 AM
To: 'bt8209@comcast.net'
Subject: RE: 8453 Frederick Rd septic system

Thursday should be fine. How about late morning (11) and then if need be I can return maybe mid afternoon to see if anything surfaces?

From: bt8209@comcast.net [mailto:bt8209@comcast.net]
Sent: Monday, February 04, 2013 8:56 AM
To: Williams, Jeffrey
Subject: Re: 8453 Frederick Rd septic system

Hello Mr. Williams. How is your week looking as far as coming out to Mom's house for a dye test? How about Thursday?
Ben Trolinger

From: "Jeffrey Williams" <jewilliams@howardcountymd.gov>
To: bt8209@comcast.net
Sent: Tuesday, January 29, 2013 8:13:45 AM
Subject: RE: 8453 Frederick Rd septic system

That would be fine. Thanks for the follow-up.

From: bt8209@comcast.net [mailto:bt8209@comcast.net]
Sent: Monday, January 28, 2013 3:53 PM
To: Williams, Jeffrey
Subject: Re: 8453 Frederick Rd septic system

Hello Mr. Williams. I will talk to my brother and let you know in the next day or two when it would be a good time to come and do a dye test. I can give you a copy of the bid from Burgermeister and Bell, but the bid I got from South Carroll Backhoe was not written. I can give you the figures he gave me and you could perhaps contact them to confirm them if you need to.
Ben Trolinger

From: "Jeffrey Williams" <jewilliams@howardcountymd.gov>
To: bt8209@comcast.net
Sent: Monday, January 28, 2013 2:58:14 PM
Subject: RE: 8453 Frederick Rd septic system

Hello Mr. Trolinger. Sorry I did not contact you sooner. As we discussed during my site visit a few weeks ago, I need to come back to the property to conduct a dye test to determine if the surfacing water on the hillside is coming from the septic trench. The only potential problem is if the water is coming from the trench that is accepting the wastewater from the septic tank. Therefore, I would like to put dye in the tank and see if the dye shows up in the water on the hillside. That may take a while to appear. I suggest that I put the dye in the tank and return to check it later that day and again the next day. I also would like to get copies of the bids you received from contractors. Let me know what your availability is. Thanks very much.

Jeff Williams
Program Supervisor, Well & Septic Program
Bureau of Environmental Health
Howard County Health Dept.
410-313-4261
jewilliams@howardcountymd.gov

CONFIDENTIALITY NOTICE

This message and the accompanying documents are intended only for the use of the individual or entity to which they are addressed and may contain information that is privileged, confidential, or exempt from disclosure under applicable law. If the reader of this email is not the intended recipient, you are hereby notified that you are strictly prohibited from reading, disseminating, distributing, or copying this communication. If you have received this email in error, please notify the sender immediately and destroy the original transmission.

From: Williams, Jeffrey
Sent: Friday, January 04, 2013 3:49 PM
To: 'bt8209@comcast.net'
Subject: RE: 8453 Frederick Rd septic system

Yes. Can you meet at the property Thursday at 11am?

From: bt8209@comcast.net [mailto:bt8209@comcast.net]
Sent: Friday, January 04, 2013 1:30 PM
To: Williams, Jeffrey
Subject: Re: 8453 Frederick Rd septic system

Thursday morning is looking like the better option if you still have it available.
Ben

From: "Jeffrey Williams" <jewilliams@howardcountymd.gov>
To: bt8209@comcast.net
Cc: "Kathleen Cook" <kcook@howardcountymd.gov>, "Ramar Martin" <rmartin@howardcountymd.gov>, "Michael J Davis" <mjdavis@howardcountymd.gov>
Sent: Thursday, January 3, 2013 1:03:22 PM
Subject: RE: 8453 Frederick Rd septic system

Thanks for the email. It was actually on my to-do list after the holidays to set up a site-visit at the property to take a look at the system. The best times for me to go out there would be either early Tuesday afternoon (around 1 pm) or late Thursday morning (around 11 am) next week (1/8 or 1/10). Let me know if either of those times work for you. If not, please provide some alternate dates and we'll try to make something work. Thanks.
Jeff

From: bt8209@comcast.net [mailto:bt8209@comcast.net]
Sent: Thursday, January 03, 2013 11:16 AM
To: Williams, Jeffrey
Cc: Cook, Kathleen; Martin, Ramar
Subject: Re: 8453 Frederick Rd septic system

Hello Mr. Williams,
I hope you had a peaceful and enjoyable holiday. I have gotten preliminary bids from South Carroll Backhoe and from Burgermeister and Bell to connect Mom's

If it is determined that making the connection is not possible, we would explore on-site solutions. In order to make that determination, we would need bids from contractors and you can explore the legality of getting to the connection. As I mentioned on the phone, you can contact the Real Estate Services Division of Public Works to discuss the connection. Their website is here: <http://countyofhowardmd.us/DisplayPrimary.aspx?id=322>

Bids from contractors would also allow us to evaluate the appeal due to financial hardship. Keep in mind that there is the availability for Bay Restoration Funds to help pay for up to 100% of the connection (or an on-site repair if necessary).

Finally, you mentioned the possibility that the system was merely filled with solids and not truly failing. In order to pursue that possibility, I would like to start with information from the company that pumped the tank to see how much was removed and whether they encountered a clog in the line. If it appears that the problem was just related to the tank being overly full and not a drainfield failure, we could pursue an evaluation of the system to ensure that it is no longer failing. As we discussed, we don't have any records of the system, so if you have records from the repair your father initiated, we could find out where the drainfield is located and monitor the system to see if it is failing at the field. We would also want to see if the required addition of the greywater discharge into the septic would cause it to overload and fail again. Keep in mind that if the sump pump is mixing with greywater, the sump effluent can be sent to the yard on its own so that it doesn't overload the septic. You would just have to make sure that the sump discharge does not enter onto a neighbor's property. All other greywater would have to be rerouted inside the house to go to the septic out line going to the tank. Please contact with any questions related to this matter. Thanks.

Jeff Williams
Program Supervisor, Well & Septic Program
Bureau of Environmental Health
Howard County Health Dept.
410-313-4261
jewilliams@howardcountymd.gov

CONFIDENTIALITY NOTICE

This message and the accompanying documents are intended only for the use of the individual or entity to which they are addressed and may contain information that is privileged, confidential, or exempt from disclosure under applicable law. If the reader of this email is not the intended recipient, you are hereby notified that you are strictly prohibited from reading, disseminating, distributing, or copying this communication. If you have received this email in error, please notify the sender immediately and destroy the original transmission.

Property: 8453 FREDERICK ROAD, ELLICOTT CITY												
Property ID: 2248786 8453 FREDERICK ROAD, ELLICOTT CITY												
Location/Owner	Details	Alerts	Applications	Water Samples	Activities	Ticker	Program	Relationships	Establishments	Documents	Notes	Agency Info
Dated	Service	Activity	Initials	Time	Charge	Receipt No	Entered On	Entered By	Comment			
Sep 28, 2012	Complaints	Telephone Contact	RM	.0	\$0.00	0	9/28/2012 6:18:53 PM	martin	I spoke with Mrs. Jane Trolinger. She was aware of Utilities visit to her property and possible recommendation to connect to Howard Co. public sewer but the county rep only spoke with one of her son's. She wasn't sure why Utilities was there and how it was reported. I informed her that the Bureau of Utilities after there visit informed our office that a failed septic system had been determined. She was unaware of Utilities findings and failed condition of there septic system. She's unsure of the last time their septic tank has been serviced but the tank has been in use since the 1950's. I requested that she speak with her sons about what the Utilities found and to review the septic tank area by this weekend to ensure that no septic waste or fluid has reached the surface which may indicate a failing septic system. If so, additional action like pumping the tank and connecting to the public sewer system may be required. I informed her that an inspector from our office will be following up with her by Monday or Tuesday. Mrs. Trolinger asked that additional information be provided on how the Bureau of Utilities was notified.			
Oct 01, 2012	Complaints	Assigned to Sanitarian	RM	.0	\$0.00	0	9/28/2012	martin				
Oct 01, 2012	Complaints	Responded to Complaint (HealthStat)	KC	.0	\$0.00	0	10/2/2012	kzook				
Oct 01, 2012	Complaints	Telephone Contact	KC	.0	\$0.00	0	10/2/2012 2:44:32 PM	kzook	Call to Amy Hart of Utilities. She said that her supervisor had requested that they find out how many properties along Frederick Road/Main Street are still on septic. 8453 was the only residence listed. Utilities went to the property, and reported back that the septic was failing, and dye put into the toilet had shown up around the septic manhole in the yard. Utilities said that they spoke to the owners, an elderly couple.			
Oct 01, 2012	Complaints	Administrative	KC	.0	\$0.00	0	10/2/2012 2:47:22 PM	kzook	Discussion with Ramar and Jeff regarding this complaint. Jeff mentioned that, in addition to the septic failure, Utilities also reported a gray water discharge from the property. Jeff said that the property could be eligible for funds from the Bay Restoration Fund for public sewer hookup.			
Oct 01, 2012	Complaints	Correspondence	KC	.0	\$0.00	0	10/2/2012	kzook	Email to Tina Hackett. Asked her if the small tract of property along the front of 8453 was county owned or not.			
Oct 01, 2012	Complaints	Telephone Contact	KC	.0	\$0.00	0	10/2/2012 2:50:12 PM	kzook	Call to Jane Trolinger. I told her what was reported to us by Utilities regarding the failing septic. She said that no one was in her home, so she does not know how the dye test was performed. She is unaware of any septic failure. I set up an appt for Thurs Oct 4 to meet with her.			
Oct 02, 2012	Complaints	Correspondence	KC	.0	\$0.00	0	10/3/2012	kzook	Recd email back from Katherine Simmons with HC. She reported that the tract of land in front of 8453 is not county owned, and she could not tell from the deed if it is actually owned by the Trolingers.			
Oct 02, 2012	Complaints	Voicecall	KC	.0	\$0.00	0	10/3/2012	kzook	Recd VM from Bill Trolinger, the son of Jane Trolinger. He said that the appt Thursday would have to be cancelled since his mother has doctor's appts that day.			
Oct 02, 2012	Complaints	Telephone Contact	KC	.0	\$0.00	0	10/3/2012 8:37:36 AM	kzook	CB to Bill Trolinger. We discussed the situation, that Utilities had reported to us that the septic system on the property was failing, and since we are the department that has the enforcement for septic systems, we needed to come to the property and determine what was happening. He is unaware of any septic issues, reports no odor or pooling water on the ground. He does not believe hooking up to public sewer is possible due to their distance from the sewer main. I told him to have his mother call back and set up an appt within the next week.			
Oct 03, 2012	Complaints	Correspondence	KC	.0	\$0.00	0	10/9/2012	kzook	LETTER sent to property owner Jane Trolinger, letting her know that we need to investigate the report of overflowing sewage/failing septic, and that she needs to call by 10/9/12 to set up an appt to meet with us.			
Oct 09, 2012	Complaints	Telephone Contact	KC	.0	\$0.00	0	10/9/2012	kzook	Recd call from Bob Trolinger, set up appt for 10/11/12 at 10am.			
Oct 11, 2012	Complaints	Field Inspection	KC	.0	\$0.00	0	10/11/2012 1:22:09 PM	kzook	Ramar and I met with Jane Trolinger and her son Robert. Robert showed us the septic manhole in the yard. The septic tank is really a deep brick-lined pit. Part of the concrete lid was off, and we could observe the pipe coming from the house and the pipe reported to be taking effluent to the drain fields. Mr. Trolinger flushed some dye down the toilet, and we immediately observed the dyed water dumping from the pipe into the pit. No effluent was observed on the ground in the area where the drain fields were reported to be. Mr. Trolinger provided us with documentation from Fogies that the septic pit had been pumped out on 10/4/12. We believe that the pit must have been full to overflowing when Utilities came out, and that is why they observed the dye readily on the surface of the ground. Mr. Trolinger said that Utilities had given a dye pack to Mr. Trolinger's brother to flush down the toilet. We also asked Mr. Trolinger about the graywater discharge reported by Utilities. He said that water that discharges from the bath sink and tub, laundry tub, washer, sump pump, kitchen sink all go out the graywater discharge. When he triggered the sump pump, I observed water gushing out of a pipe jutting up alongside the house. After Ramar consulted with Bert on the phone, we informed the Trolingers that the graywater discharge was a violation, and would have to be remedied, but we would have to consult with our WRS to determine what course of action to take with the septic.			
Oct 16, 2012	Complaints	Correspondence	KC	.0	\$0.00	0	10/16/2012	kzook	Letter sent regular and certified mail with NOV for graywater discharge and ORDER to hook-up to public sewer. Jeff Williams and Steve Rolls copied.			
Oct 16, 2012	Complaints	Voicecall	KC	.0	\$0.00	0	10/16/2012	kzook	LER VM for Mrs Trolinger, letting her know that system is failing, and she needs to hook up to public sewer. Told her letter is in the mail, contact Jeff for BRP assistance and Steve Rolls with PSZ to start process.			

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